



The Esplanade Surgery

Newsletter

October—December 2011

So what's New?

NHS 1-1-1—This service is being introduced to make it easier for the public to access healthcare services when they need medical help fast, but its not a life threatening situation. The Isle of Wight is part of a pilot to try the NHS1-1-1 service from October 2011. In future this will be rolled out nationally, patients who need to contact the NHS for urgent care will use one of three numbers, 999 for life threatening emergencies: their GP surgery (Esplanade) 08444770940 or 111. The 111 service is free to call from land lines or mobiles. and available 24 hours a day. So if you need urgent but not life threatening care dial 111. (out of hours services can be accessed by dialling 111)

Flu Jabs

We have lots of Flu vaccinations to give away to those patients who need to be protected and suffer with diabetes, asthma, COPD, Heart disease, Kidney disease, liver disease, low immunity, aged 65 yrs and over, pregnant women, and Carers and Healthcare workers. If you are one of those patients please come see the nurses. The next walk in clinics are:

Thurs 27th Oct 8.30 – 12.45 and 14.00 18.00

Saturdays 15th and 29th Oct at 08.30 – 10.30

Tues 8th Nov 8.30 – 12.45 and 14.00 18.00

ELECTRONIC PRESCRIPTION SERVICE

A new service for the patient is now being rolled out across the Isle of Wight. This service is called Electronic Prescription Service.(EPS) is an NHS service.

You can choose a place for your GP to send your repeat prescription electronically to, this is called NOMINATION, you will not have to collect it from the pharmacy. You may not have to wait so long at the pharmacy.

If you have stable condition and you don't want to go to your GP practice every time to collect your repeat prescription, then this service may be for you.

If you get your prescriptions from lots of different pharmacies then this service is not for you, or if you travel or work away from home a lot.

Ask any pharmacy or dispensing appliance contractor that offers EPS for more information, and they or your surgery, can add your nomination for you.

Patient Participation Group

We are in the process of forming a Patient Participation Group to hear the views and ideas on the services we provide, this is part of an island wide initiative that will see all the primary care sector working together. More information on this will follow in the next newsletter.

REPEAT PRESCRIPTIONS you can email your prescription request to us now at prescriptions@gp-j84005.nhs.uk